



RedSky Brings Real Time Device Location for 9-1-1 Call Routing and Call Taker Display for BroadWorks Users

Horizon Mobility® is one of the first carrier grade solutions to locate BroadWorks users changing the way 9-1-1 services are provided to end users

CHICAGO, Dec. 19, 2017 (GLOBE NEWSWIRE) -- The first 9-1-1 call was made in February of 1968. In the last forty years, there have been two technology breakthroughs that truly changed how emergency services are requested. First, in the '90's as an industry, we enabled cell phones to dial 9-1-1. This was the result of overcoming both technical, regulatory, and financial challenges. In 2014, our Nation was prepared to allow anyone with a cell phone to not only call 9-1-1, but to send a text message to reach a 9-1-1 call taker.

Today, RedSky is proud to announce that we are bringing the third technology disrupter to the 9-1-1 industry. Since its inception, when you have dialed 9-1-1 from an office telephone, the 9-1-1 call taker a) knew where your telephone system was located, b) knew what building you were in, c) didn't know anything about your location, or d) knew where your telephone was the day it was turned on, even though you moved a dozen times since then. Horizon Mobility® is the first carrier grade 9-1-1 solution in the industry to track device location solely for the purposes of routing 9-1-1 calls to the right Public Safety Answering Point and delivering real time location information to the call taker.

RedSky's Horizon Mobility® has successfully completed interoperability testing with BroadSoft for Release 22.0 of the BroadWorks platform. The BroadSoft cloud software solutions are used today by 25 out of the top 30 largest global service providers by revenue, who depend on it to migrate from legacy switching infrastructure to mobile-ready cloud architectures that offers the latest in advanced communications services. Millions of users now can have the ability to maintain device location in real time without having to submit a service order, reducing overhead and making sure that the most important telephone call made is properly routed and first responders can find the person making the 9-1-1 call.

Horizon Mobility® brings true Enhanced 9-1-1 service to the enterprise market. Jerry Eisner, RedSky's VP, Public Safety said, "RedSky started the industry of bringing 9-1-1 to the enterprise and now we have brought the solution to BroadSoft Business UC-One Cloud PBX solutions."

For more information, please contact sales@redskytech.com

About RedSky

RedSky is the leading provider of on-premise and cloud-based E911 solutions with more customers, more technology, and more experience than any other provider. More than a million workers, students, guests and visitors rely on RedSky for E911 protection. RedSky leverages legacy standards as well as National Emergency Number Association (NENA) i3 standards for Next Generation 9-1-1 (NG9-1-1) to help organizations provide effective 9-1-1 emergency response, comply with state E911 regulations and meet business requirements for safety, risk management and efficiency. For more information, visit www.redskyE911.com.

