



MyE911[®] for Cisco Jabber[®]

The MyE911[®] client works with Cisco Jabber to protect highly mobile employees who work outside the enterprise by allowing the users to establish the exact location of their softphones, ensuring national 9-1-1 protection.

FEATURES

- » Provides E911 support to Jabber clients inside and outside the enterprise
- » Integrates with E911 Anywhere[®] to route 9-1-1 calls for Jabber clients outside the enterprise
- » Validates Jabber locations in real-time
- » Easily downloadable to laptops and PCs

E911 PROTECTION INSIDE AND OUTSIDE THE ENTERPRISE

MyE911[®] is client software that is loaded on a laptop with the Jabber client. MyE911[®] monitors the Jabber for IP address changes. If MyE911[®] is deployed in conjunction with E911 Manager[®] and the new IP address is within the enterprise network, the location is updated automatically. The user simply has to confirm the updated location and the Jabber is released for use. If MyE911[®] is deployed without E911 Manager[®] or the Jabber user is outside the enterprise network, the user will be prompted by MyE911[®] to enter and validate their location. Users can choose a location from a corporate or personal favorites list, or enter a new location. If a previously validated location is selected, the Jabber is immediately enabled. If a new address is entered, it is sent to E911 Anywhere[®] for validation against the Master Street Address Guide (MSAG). Once the address is validated, the Jabber registration is enabled and calls can be made.




my e911[®] E911 Protection for Softphone Users

STATUS

LOCATIONS

HELP AND SUPPORT

ABOUT

ADD A LOCATION Help

LOCATION NAME *
RedSky Conference Room

STREET NUMBER * PREFIX STREET NAME * SUFFIX
750 NE Franklin Rd

CITY * STATE * ZIP *
Chicago IL 60654

BUILDING NAME * FLOOR ROOM
RedSky Headquarters 2 234

SAVE TO PERSONAL LOCATIONS required fields

SAVE LOCATION



my e911[®] E911 Protection for Softphone Users

STATUS

SETTINGS

MY LOCATIONS

HELP AND SUPPORT

ABOUT

STATUS

✓ Your location is set and your softphone is ready for use.

MY CURRENT LOCATION EDIT THIS LOCATION

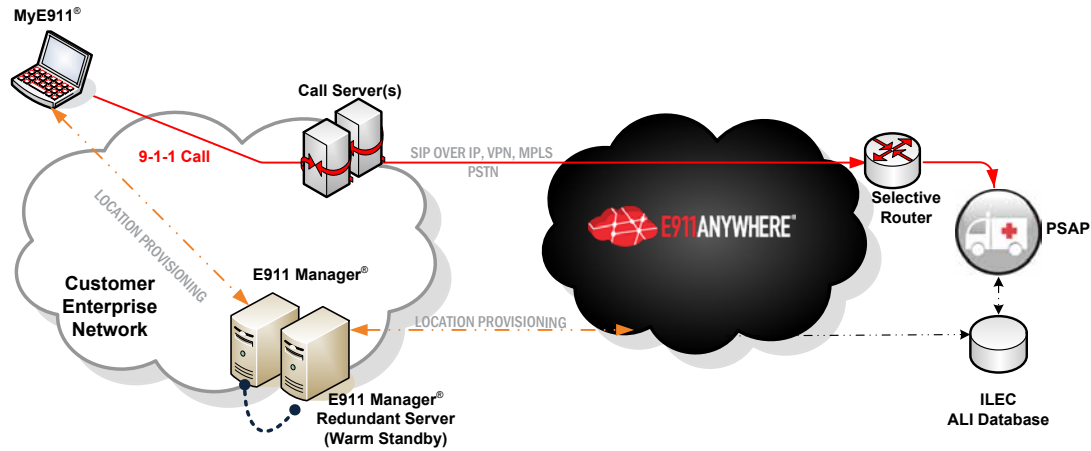
RedSky Corporate
925 W Chicago Ave, Chicago, IL 60642
Room 323, 3rd Floor

CHANGE MY LOCATION

MyE911[®] makes it easy for users to register their location. They can select their last location, a location from the corporate database, a personal favorite (home, coffee shop, hotel, etc.) or enter a new location. Organizations can choose to limit Jabber usage if users do not enter a location.

HOW IT WORKS

1. Jabber user boots up or there is a change in the IP address.
2. If MyE911[®] is deployed in conjunction with E911 Manager[®] and the new IP address is within the enterprise network, the location is updated automatically.
3. If MyE911[®] is deployed without E911 Manager[®] or the Jabber user is outside the enterprise network, the user is prompted by MyE911[®] to enter and validate their location.
4. Location is validated by E911 Anywhere[®] and softphone is released for use.
5. When a 9-1-1 call is made, the call server forwards the call to E911 Anywhere[®] for routing to the correct PSAP with the call back number.
6. E911 Anywhere[®] delivers the ALI location record to the PSAP.

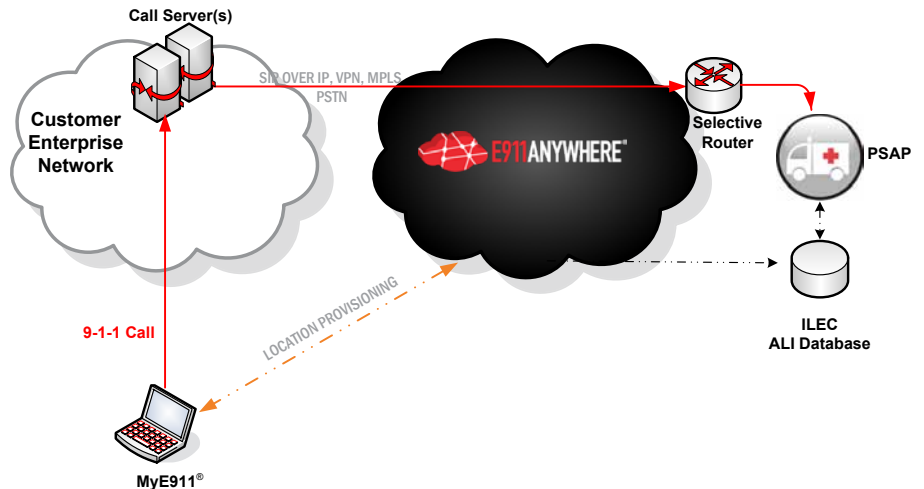


MYE911[®] WITHOUT E911 MANAGER[®]

EASY TO USE APPLICATION

MyE911[®] runs as a client application in conjunction with the Jabber softphone client or any Windows-based laptop or PC that has a softphone. MyE911[®] is easily downloaded from enterprise IT departments or a VoIP service provider. MyE911[®] is architected to automatically integrate with any Windows-based softphone, providing organizations with the flexibility to choose their preferred devices.

MyE911[®] can be deployed with or without E911 Manager[®] and mobile users also can be protected with national 9-1-1 call routing via E911 Anywhere[®]. When a softphone user dials 9-1-1, the call server routes the call to E911 Anywhere[®] which then forwards the call and the location record to the geographically appropriate PSAP.



APPLICATION MANAGEMENT

Distributing and managing the application is simple and straight forward. Typically, an enterprise IT department will pre-load all corporate locations into MyE911[®] and make the application available on their intranet for users to download. Alternatively, enterprise IT departments can create CD copies of the MyE911[®] application with pre-loaded corporate locations for distribution to Jabber users.

Once MyE911[®] is installed and connected to E911 Anywhere[®], software updates are distributed automatically with minimal user intervention. MyE911[®] notifies users when updates are available for download. Additionally, MyE911[®] is bundled with E911 Anywhere[®] at a low monthly charge, eliminating the need to purchase it separately.

REQUIREMENTS

The MyE911[®] client runs on any PC with Windows XP, Windows Vista, or Windows 7 (32-bit or 64-bit); 140 MB hard disk space; Java 6 or higher

ABOUT US

RedSky is the leading provider of on-premise and cloud-based E911 solutions with more customers, more technology, and more experience than any other provider. More than a million workers, students, guests and visitors rely on RedSky for E911 protection.

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